

Accelerate Public Sector Modernization with Secure, AI-Powered Intelligence

Iron Mountain InSight

Authorized at the FedRAMP High impact level to securely process sensitive PII and PHI (Product ID: FR2535459236).

The Information Challenge

Digital transformation is a critical priority, yet agencies face significant challenges in harnessing their data to meet federal mandates. Vast, unstructured data is often fragmented across disparate physical and digital systems, which prevents unlocking its value and blocks modern AI.

This data chaos is compounded by slow, manual processes that bog down daily operations, increase costs, and delay mission outcomes and citizen services, especially in hybrid workforces. Navigating complex, evolving regulations is more than standard regulatory pressure; it is a specific mandate to manage highly sensitive data without risk of breach. These challenges—fragmentation, manual inefficiency, and strict mandate compliance—stifle agency growth and innovation.

From challenge to opportunity

What if you could:

- Leverage AI to automate compliance, proactively manage complex data retention, and secure sensitive unclassified data at scale.
- Boost operational efficiency and dramatically reduce costs, errors, and risks associated with manual processes
- Modernize citizen services and fuel strategic decisions by activating hidden value in legacy physical and digital records.

Iron Mountain InSight

Iron Mountain InSight® is a scalable cloud-based software-as-a-service (SaaS) content services platform. It leverages agentic AI and machine learning to automatically classify, extract, and enrich physical and digital content, transforming fragmented

data into AI-ready assets. InSight's agentic AI framework is designed to align with NIST AI Risk Management standards, ensuring transparency and human-in-the-loop oversight as mandated by Executive Order 14110.

You'll be able to:

- **Govern Intelligently:** Proactively manage risk by identifying Redundant, Obsolete, and Trivial (ROT) files and apply automated, compliant retention schedules across all physical and digital assets. InSight delivers a powerful, unified experience by integrating physical records and digital assets, giving you control to manage your entire inventory, seamlessly edit metadata, and place trackable digital file delivery orders. Inventory analytics are available on a dedicated dashboard, unlocking insights into legacy information.

Proven Impact

Iron Mountain supports the Department of Treasury's Zero Paper initiative, digitizing tax documents to improve taxpayer services, strengthen compliance, and accelerate the transition to a fully digital government.



By automating the full information lifecycle, InSight helps agencies maintain permanent compliance with M-23-07 mandates.

- **Deploy Agentic AI and Automation:** Our agentic AI framework delivers workflow automation by orchestrating a blend of AI agents, human expertise, API-based automation, and your core applications. Create your own customized, automated document processing workflows in the low-to-no-code platform or leverage our team of AI experts. AI agents automate manual tasks—like validating data, routing approvals, and summarizing reports—so your team can focus on higher-value activities. The platform proactively flags any data discrepancies and exceptions for human-in-the-loop review, giving you the perfect blend of AI speed and human oversight. InSight's agentic AI framework is designed to align with NIST AI Risk Management standards, ensuring transparency and human-in-the-loop verification as mandated by Executive Order 14110.
- **Leverage High-Accuracy IDP:** Using intelligent document processing and advanced AI, the platform rapidly discovers, structures, and enriches your information. Agentic AI and AI

agents transform raw data into actionable insights that enable you to make more informed strategic choices, anticipate trends, and proactively respond to evolving demands. Agentic AI powers intelligent search within the platform, understanding context and natural language to accelerate data discovery across your assets. By structuring legacy data, InSight serves as the foundational data layer required for agencies to safely deploy LLMs and Generative AI without compromising data privacy.

The Iron Mountain Advantage

In a world of fragmented systems and evolving mandates, the Iron Mountain Government Solutions advantage is clear: a single, holistic platform built for the complexities of the public sector information lifecycle. While others require a patchwork of solutions, our analyst-recognized InSight provides AI-powered insights and workflow automation across all your digital, physical, and media content. This powerful technology is built on a foundation of uncompromising trust; we are currently relied upon by 15 cabinet-level federal agencies, 47 state governments, and 95% of the Fortune 1000 to protect, connect, and activate their most sensitive information.

This commitment to security is further reinforced by our FedRAMP

High Authorization, ensuring that InSight meets the government's most stringent cloud security requirements.

Our approach is comprehensive, safeguarding your data from ingestion to processing by following the NIST Cybersecurity Framework (CSF) at every stage. You can get started quickly with out-of-the-box solutions or work with our professional services team to customize a platform for your agency's unique mission requirements. For those seeking a fully managed solution, our experts can become a seamless extension of your team, pairing deep domain expertise with technology that has earned us a ranking of #9 in the Everest Group Business Process Services Global Top 50.

Empower your agency to confidently deploy AI

Contact the Iron Mountain Government Solutions team to learn how InSight can drive massive efficiency gains while meeting the government's most stringent security requirements.

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About Iron Mountain

Iron Mountain Incorporated (NYSE: IRM), founded in 1951, is the global leader for storage and information management services. Trusted by more than 225,000 organizations around the world, and with a real estate network of more than 98 million square feet across more than 1,400 facilities in over 60 countries, Iron Mountain stores and protects billions of information assets, including critical business information, highly sensitive data, and cultural and historical artifacts. Providing solutions that include secure storage, information management, digital transformation, secure destruction, as well as data centers, art storage and logistics, and cloud services, Iron Mountain helps organizations lower cost and risk, comply with regulations, recover from disaster, and enable a more digital way of working. Visit www.ironmountain.com for more information.

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