

Building a unified federal workplace at mission speed and scale



Today's federal IT teams must perform a complex balancing act: modernize infrastructure, reduce redundancies, and increase agility, all while maintaining compliance and advancing their missions. Achieving these goals requires flexible, secure tools that can keep pace with evolving needs and help teams collaborate in real time, break down internal silos, and work smarter across departments.

"There's a misnomer that government moves at a much slower pace than commercial customers and they have fallen behind, but that's not the case," explained Arham Dowla, Director of Federal Civilian Sales for [Atlassian](#). "Our government customers innovate as fast as commercial customers. They just need a platform that can keep up with them."

[Atlassian Government Cloud](#) answers that call. Purpose-built for government environments, Atlassian Government Cloud equips agencies with a modern, integrated solution that supports both long-term transformation and immediate operational efficiency.

Laying the groundwork for IT transformation

Historically, agencies have procured bespoke software to fulfill the needs of individual projects. Although these tools solved a specific problem, over time they have accumulated and created disparate, siloed and duplicative technology ecosystems that can impede workflows.

“Especially with the new administration’s intensified focus on efficiency and cost cutting,” Dowla noted. “Many leaders are evaluating their IT environments holistically, identifying overlap, and looking for solutions to quickly streamline fragmented systems.”



Atlassian Government Cloud gives agencies:

- One secure platform for project tracking, service delivery, and knowledge management
- A scalable way to reduce tool sprawl without sacrificing mission needs
- Alignment between IT and business users across departments

Fortunately, whether they are looking to move operations from on-premises, self-hosted platforms like Atlassian Data Center, or unify a large set of legacy tools, Atlassian Government Cloud can provide agencies with one centralized, interconnected location.

“What agencies are starting to realize is that they can consolidate and standardize on our platform, because it delivers everything that you need from a project management perspective,” said Dowla. “That shift is happening at scale, with cloud solutions enabling faster, more connected innovation.”

Balancing innovation with compliance

“In many cases, federal agencies are staying on those legacy platforms because it’s easier from a security perspective to stick with the status quo,” said Abby Loesch, Atlassian’s Senior Product Marketing Manager for Regulated industries. “The question now is: How can you innovate and move faster while still maintaining security?”

This is where Atlassian Government Cloud drives real value – by providing secure, cloud-based tools within a FedRAMP Moderate authorized environment.



Key benefits for federal teams include:

- **FedRAMP Moderate authorization**, hosted in a compliance-driven cloud environment, separate from Atlassian’s commercial cloud
- **Built-in SSO and centralized identity integration**, aligning with federal access control requirements
- **Automatic updates and security patches**, reducing manual effort for IT and security teams
- **Regional redundancy through AWS Commercial infrastructure**, supporting high availability without GovCloud dependencies

Modernization isn’t a one-time project. It’s a continuous effort to improve effectiveness, reduce risk, and stay aligned to shifting priorities.

“Transferring to a SaaS product also means the organization is always getting the latest and greatest from Atlassian, because with cloud, you get continual upgrades,” said Loesch. “As we deliver new features, the customer sees them immediately.”

Connecting teams on one platform

Atlassian Government Cloud brings Atlassian's core suite into one integrated environment where technical and nontechnical teams can work together in real time, from intake to deployment. [Jira](#) provides powerful project tracking and issue management capabilities, [Confluence](#) serves as a centralized hub for documentation and knowledge sharing and Jira Service Management enables service request intake, routing and IT service management.

For example, Loesch explained that a product manager can see in Confluence what features the engineering team is building, track progress in Jira, and loop in the legal team through a Jira Service Management ticket. This seamlessness supports a more agile, transparent workflow.

"You don't need meetings or spreadsheets to know what's going on, you just go into the system," Loesch said.

This visibility is particularly valuable for leadership, who can have an aggregated view of project status and team progress across the platform, rather than manually sourcing updates.

Sustaining modernization with a platform that grows

Modernization isn't just about solving today's challenges, it's about preparing for tomorrow's. And while maintaining an advanced platform is an ongoing process, Atlassian Government Cloud's cloud-native architecture lays the foundation for rapid innovation.

"It's like building a house. You lay down the foundation, get the plumbing, the infrastructure, and then you start adding drywalling, insulation and so on," said Dowla. "That's how we build our platform, and that's how we will continue to innovate on Atlassian Government Cloud. We've laid down the foundation, we added our core products and now it's a matter of iterating on all the feature functions."

Atlassian is working to safely incorporate more features from its commercial cloud into its federal model, including AI – one of the most requested capabilities from commercial and government users alike – and [Loom](#), a tool that eliminates unnecessary meetings by allowing users to record video walkthroughs.

Ultimately, Atlassian Government Cloud isn't just a cloud product, it's a strategic driver for federal missions. It empowers agencies to consolidate tools, break down silos, accelerate delivery and meet evolving demands with confidence.

"Our government cloud provides an opportunity to take a step back and improve the way agencies work," said Dowla. "When you go from a data center to purpose-built cloud, it's an opportunity for customers to transform the way they work with a brand new platform."

Clearing the path for cloud migration

The shift to cloud might seem daunting, but Atlassian's team leverages decades of institutional knowledge to ensure it's not complicated.

"Atlassian Government Cloud is purpose built for the government, but it's not something that we just started for the first time," said Dowla. "We take into account all of those lessons learned from the commercial side and all of those resources to minimize the disruption for customers that are moving from data center to cloud."



To support a smooth transition, Atlassian provides:

- **Dual licensing** for customers with extra complex migrations for up to one year to enable phased migration
- **Dedicated cloud migration managers** and hands-on support
- **Migration tooling** tailored for both Data Center and Cloud-to-AGC moves
- **Plus, customers can engage a solution partner** from Atlassian's network for [extra help](#)

Whether you're consolidating tools, seeking compliance-ready agility, or preparing for cloud at scale, Atlassian Government Cloud helps agencies modernize with confidence.

[Connect with our public sector team](#) or Atlassian Solution partners to explore a tailored migration path for your agency.