



# Transforming health care together

Advancing the American health system is one of the biggest tasks federal agencies grapple with. Between the terabytes of data and the daily challenges, it's not an easy job. That's why so many agencies turn to Optum Serve.

Drawing on our experience as a leading nationwide health services and innovation company, Optum Serve gives federal agencies what they need to make health care faster, more efficient and more effective. Together, we help improve the health and well-being of those we collectively serve. And we're immensely honored and privileged to do it.



Health  
services



Community care  
services



Technology and  
consulting solutions

**Optum** Serve®



## Health services

Our provider care network and operations expertise provide a full spectrum of high-quality and reliable services to communities across the nation. With our experiences in tackling health challenges of all sizes, we have the unique ability to bring together the data, expertise, and resources needed to help communities quickly adapt and respond to health crises.

### Services include:

- Clinical services
- Health and care management
- Beneficiary management
- Provider management
- Program integrity
- Health care administration
- Public health
- Preparedness and response



## Community care services

We're committed to ensuring our nation's Veterans having access to the right care, at the right time and in the right setting. Giving Veterans greater choice over their health care through the VA Community Care Network, VA medical staff can authorize and schedule care from a community care provider with the Veteran's approval. In addition, VA staff manages customer service for Veterans who are receiving care from a community provider.

### Services include:

- Appointment scheduling
- VA, Veteran and provider portals
- Contact center management
- Claims processing
- Provider network and credentialing



## Technology and consulting solutions

We're dedicated to improving health across the nation by combining technology solutions with policy and analytic expertise to serve our federal customers. Our health information technology solutions are distinguished by innovation, quality and vast health care industry experience. They are designed to improve the experiences and outcomes for everyone we serve.

### Services include:

- Data management
- IT modernization
- Software application engineering
- Security
- Advanced analytics
- Strategy and management consulting
- Policy research
- Program design, implementation and evaluation
- Learning and diffusion/technical assistance



To learn more, contact [optumservemarketing@optum.com](mailto:optumservemarketing@optum.com) or visit [optumserve.com](http://optumserve.com).

# Optum Serve®

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